

Austin D. Nelson

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WORK EXPERIENCE

Data Services Technician

Henry Schein One; American Fork, UT, December 2021 – Present

- Assured quality customer support for installation of software
- Maintained documentation for standard operating procedures
- Wrote SQL for data migration and database maintenance
- Automated large portions of data migration and reporting

Quality Assurance Engineer

Paid Internship

The Church of Jesus Christ of Latter-Day Saints; Riverton, UT; Aug 2020 – Dec 2020

- Developed and maintained test documentation
- Built and performed test cases and collected basic quality metrics
- Logged, tracked, and closed defects using an issue tracking system

Tutor

Brigham Young University Idaho; Rexburg, ID; Dec 2017 – Aug 2020

- Assisted students in developing problem-solving skills which resulted in academic success
- Set and kept a schedule which maximized the help given to the students
- Provided academic assistance to over 160 students in a one on one or in a group setting
- Assisted students who were struggling with C, C++, Java, Python, and HTML

EDUCATION

Brigham Young University Idaho

Rexburg, ID; January 2017 – July 2021

Software Engineering

GPA: 3.32

SELECTED ACHIEVEMENTS

Knowledge in C/C++

Knowledge in C#

Knowledge in Java

Knowledge in Python

Knowledge in SQL

Manager in BYUI Student Activities

Fluent in Spanish

Conversant in American Sign Language

Eagle Scout